



THIS REPORT COVERS SEPTEMBER 1, 2022 THROUGH AUGUST 31, 2023

Total Number of Full-time Vacancies Filled During this Period: 4

Total Number of People Interviewed for Full-time Vacancies During this Period: 17

Total Number of People Referred for Interviews for Full-Time Vacancies During this Period: 42

FULL-TIME POSITIONS OPENED / FILLED

#	Position Title	Number Hired	Recruitment Source(s) Used to Fill the Vacancy <i>Please see attached Recruitment Resource List for the recruitment source contact information.</i>	Number of Interviewees Referred by Each Recruitment Source	Total Number Interviewed
2	Broadband Technician	1	<i>Giggle Fiber posts vacancy notices on Indeed.com, which are distributed to and also available on widely known employment sites. Giggle Fiber also posts vacancies on its own Giggle Fiber website, the Monrovia Chamber of Commerce Job Board and the Arcadia Chamber of Commerce Job Board.</i>	16	8
2	Customer Service Representative	1	<i>Giggle Fiber posts vacancy notices on Indeed.com, which are distributed to and also available on widely known employment sites. Giggle Fiber also posts vacancies on its own Giggle Fiber website, the Monrovia Chamber of Commerce Job Board and the Arcadia Chamber of Commerce Job Board</i>	15	6



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#	Position Title	Number Hired	Recruitment Source(s) Used to Fill the Vacancy <i>Please see attached Recruitment Resource List for the recruitment source contact information.</i>	Number of Interviewees Referred by Each Recruitment Source	Total Number Interviewed
2	Direct Sales Representative	1	<i>Giggle Fiber posts vacancy notices on Indeed.com, which are distributed to and also available on widely known employment sites. Giggle Fiber also posts vacancies on its own Giggle Fiber website, the Monrovia Chamber of Commerce Job Board and the Arcadia Chamber of Commerce Job Board</i>	10	2
1	NOC Supervisor	1	<i>Giggle Fiber posts vacancy notices on Indeed.com, which are distributed to and also available on widely known employment sites. Giggle Fiber also posts vacancies on its own Giggle Fiber website, the Monrovia Chamber of Commerce Job Board and the Arcadia Chamber of Commerce Job Board</i>	1	1



INITIATIVES UNDERTAKEN PURSUANT TO § 76.75(b)(2)

Giggle Fiber provides training programs designed to enable unit personnel to acquire skill that could qualify them for higher level positions. Those training initiatives include:

- *Continuous technical training, administered monthly, provided to field engineers and technicians to augment knowledge/ skills:*
 - *Block Components*
 - *Color Codes Utility Marking*
 - *Corning Fiber Preparation*
 - *Fiber Option Splitter Loss Ratio Chart*
 - *Google Drive BB Tech*
 - *Ingress Funneling Effect*
 - *WiFi 5 and WiFi 6 Follow-up Training*
 - *Ground Coaxial Cable*
 - *Skills Training - Ingress*
 - *Speed Test (Viavi)*
 - *EQC Specs and Procedures*
 - *CEU Codeword Errors Upstream*
 - *MyCalix Cloud*



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RECRUITMENT RESOURCE LIST

Name of Recruitment Source	Address	Contact Person	Telephone Number	Entitled to Notification [Yes/No]	Total Number of Interviewee Referrals
<i>Giggle Fiber uses internal personnel to provide recruitment services. We post vacancy notices on Indeed.com which are distributed to and also available on widely known employment sites including julu.com, glassdoor.com, ziprecruiter.com, LinkedIn, and simplyhired.com. We also post on our website and with the Monrovia & Arcadia Chamber of Commerce</i>	911 S Primrose Ave, Ste E, Monrovia CA, 91016	Herbert Villalobos	(626) 999-8888	No	42